

Exhibit 300: Capital Asset Plan and Business Case Summary**Part I: Summary Information And Justification (All Capital Assets)****Section A: Overview (All Capital Assets)**

1. Date of Submission:

2. Agency: Department of Commerce

3. Bureau: Bureau Of The Census

4. Name of this Capital Asset: Census - Field Support Systems

5. Unique Project (Investment) Identifier: (For IT investment only, see section 53. For all other, use agency ID system.) 006-07-01-02-01-4008-00

6. What kind of investment will this be in FY 2010? (Please NOTE: Investments moving to O&M in FY 2010, with Planning/Acquisition activities prior to FY 2010 should not select O&M. These investments should indicate their current status.) Operations and Maintenance

7. What was the first budget year this investment was submitted to OMB? FY2002

8. Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap:

The Field Directorate's primary responsibility is to plan, coordinate, and implement data collection activities for the Census Bureau. The Field Directorate is the Census Bureau's principle provider of innovative and practical IT solutions for mission-critical data field data collection and related activities. This program activity investment, entitled Field Support Systems (FSS), encompasses a portfolio of applications and systems that support data collection operations. These systems provide respondent data to sponsors of demographic and, economic and decennial programs. Many of these programs produce national statistics and serve as leading economic indicators of national economy (i.e. unemployment rate, housing starts, poverty rate). The FSS provides several data collection technologies to conduct its survey operations. Most surveys incorporate the use of electronic questionnaires, and utilize laptop computers to assist field interviews conducting doorstep interviews. Surveys can also use electronic questionnaires to conduct telephone interviews from centralized facilities. All applications require control systems to manage and track the progress and costs of field operations. The FSS supports approximately 6000 field interviewers reporting to twelve regional offices, 500 call center agents from three nationally based telephone centers, and numerous support staff at Headquarters, in Suitland, MD. These systems operate seven days a week, 24 hours a day and must be available for field operations users at all times. The FSS will also support the Census Coverage Measurement program for the 2010 Decennial Census. This effort will support over 10,000 enumerators reporting to twelve Regional Census Census and the Puerto Rico Area Office. The FSS has been implemented and is now in the operational (steady state) stage of its life cycle. As a result, the FSS provides the Census Bureau an innovative implementation of data collection techniques that reduce data gathering and capture efforts. FSS allows the Field Directorate to gather, process and share information more quickly with our survey sponsors. The Field Directorate's use of technology further supports the President's E-government strategy by automating formerly manual processes to reduce costs by eliminating tasks at field collection centers. The FSS supports Department of Commerce Objective 1.3 and Census Bureau Strategic Goal 1, Performance Measure 1B.

9. Did the Agency's Executive/Investment Committee approve this request? Yes

a. If "yes," what was the date of this approval? 8/22/2007

10. Did the Project Manager review this Exhibit? Yes

11. Contact information of Program/Project Manager?

Name

Phone Number

Email

a. What is the current FAC-P/PM (for civilian agencies) or DAWIA (for defense agencies) certification level of the program/project manager? Waiver Issued

b. When was the Program/Project Manager Assigned? 5/24/1998

c. What date did the Program/Project Manager receive the FAC-P/PM certification? If the certification has not been issued, what is the anticipated date for certification? 9/30/2009

12. Has the agency developed and/or promoted cost Yes

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effective, energy-efficient and environmentally sustainable techniques or practices for this project?

a. Will this investment include electronic assets (including computers)? Yes

b. Is this investment for new construction or major retrofit of a Federal building or facility? (answer applicable to non-IT assets only) No

1. If "yes," is an ESPC or UESC being used to help fund this investment?

2. If "yes," will this investment meet sustainable design principles?

3. If "yes," is it designed to be 30% more energy efficient than relevant code?

13. Does this investment directly support one of the PMA initiatives? Yes

If "yes," check all that apply: Expanded E-Government

a. Briefly and specifically describe for each selected how this asset directly supports the identified initiative(s)? (e.g. If E-Gov is selected, is it an approved shared service provider or the managing partner?) The Field Directorate's use of technology further supports the President's E-government strategy by automating formerly manual processes to reduce costs by eliminating tasks at field collection centers. The Field Directorate's goal is to make it simpler for citizens to receive high-quality service from the federal government, while reducing the cost of delivering those services.

14. Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? (For more information about the PART, visit www.whitehouse.gov/omb/part.) Yes

a. If "yes," does this investment address a weakness found during a PART review? No

b. If "yes," what is the name of the PARTed program? 10001019 - Census Bureau: Current Demographic Statistics

c. If "yes," what rating did the PART receive? Effective

15. Is this investment for information technology? Yes

If the answer to Question 15 is "Yes," complete questions 16-23 below. If the answer is "No," do not answer questions 16-23.

For information technology investments only:

16. What is the level of the IT Project? (per CIO Council PM Guidance) Level 3

17. In addition to the answer in 11(a), what project management qualifications does the Project Manager have? (per CIO Council PM Guidance) (1) Project manager has been validated as qualified for this investment

18. Is this investment or any project(s) within this investment identified as "high risk" on the Q4 - FY 2008 agency high risk report (per OMB Memorandum M-05-23) No

19. Is this a financial management system? No

a. If "yes," does this investment address a FFMI compliance area?

1. If "yes," which compliance area:

2. If "no," what does it address?

b. If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A-11 section 52

20. What is the percentage breakout for the total FY2010 funding request for the following? (This should total 100%)

Hardware 5

Software 15

Services 30

Other 50

21. If this project produces information dissemination Yes

products for the public, are these products published to the Internet in conformance with OMB Memorandum 05-04 and included in your agency inventory, schedules and priorities?

22. Contact information of individual responsible for privacy related questions:

Name

Phone Number

Title Chief Privacy Officer

E-mail

23. Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval? Yes

Question 24 must be answered by all Investments:

24. Does this investment directly support one of the GAO High Risk Areas? No

Section B: Summary of Spending (All Capital Assets)

1. Provide the total estimated life-cycle cost for this investment by completing the following table. All amounts represent budget authority in millions, and are rounded to three decimal places. Federal personnel costs should be included only in the row designated "Government FTE Cost," and should be excluded from the amounts shown for "Planning," "Full Acquisition," and "Operation/Maintenance." The "TOTAL" estimated annual cost of the investment is the sum of costs for "Planning," "Full Acquisition," and "Operation/Maintenance." For Federal buildings and facilities, life-cycle costs should include long term energy, environmental, decommissioning, and/or restoration costs. The costs associated with the entire life-cycle of the investment should be included in this report.

Table 1: SUMMARY OF SPENDING FOR PROJECT PHASES (REPORTED IN MILLIONS)									
(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)									
	PY-1 and earlier	PY 2008	CY 2009	BY 2010	BY+1 2011	BY+2 2012	BY+3 2013	BY+4 and beyond	Total
Planning:	12.43	0	0	0					
Acquisition:	33.62	0	0	0					
Subtotal Planning & Acquisition:	46.05	0	0	0					
Operations & Maintenance:	59.76	6.699	31.804	7.594					
TOTAL:	105.81	6.699	31.804	7.594					
Government FTE Costs should not be included in the amounts provided above.									
Government FTE Costs	78.72	7.3	8.814	7.332					
Number of FTE represented by Costs:	590	56	62	49					

Note: For the multi-agency investments, this table should include all funding (both managing partner and partner agencies). Government FTE Costs should not be included as part of the TOTAL represented.

2. Will this project require the agency to hire additional FTE's? No

a. If "yes," How many and in what year?

3. If the summary of spending has changed from the FY2009 President's budget request, briefly explain those changes:
Not Applicable.

Section C: Acquisition/Contract Strategy (All Capital Assets)

1. Complete the table for all (including all non-Federal) contracts and/or task orders currently in place or planned for this investment. Total Value should include all option years for each contract. Contracts and/or task orders completed do not need to be included.

Contracts/Task Orders Table:															* Costs in millions	
Contract or Task Order Number	Type of Contract/ Task Order (In accordance with FAR Part 16)	Has the contract been awarded (Y/N)	If so what is the date of the award? If not, what is the planned award date?	Start date of Contract/ Task Order	End date of Contract/ Task Order	Total Value of Contract/ Task Order (\$M)	Is this an Interagency Acquisition ? (Y/N)	Is it performance based? (Y/N)	Competitively awarded? (Y/N)	What, if any, alternative financing option is being used? (ESPC, UESC, EUL, N/A)	Is EVM in the contract? (Y/N)	Does the contract include the required security & privacy clauses? (Y/N)	Name of CO	CO Contact information (phone/email)	Contracting Officer FAC-C or DAWIA Certification Level (Level 1, 2, 3, N/A)	If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition ? (Y/N)
CM130105CT0018YA132306CT0007	COMMITTS/N extgenFixed-Price	Yes	1/2/2006	1/2/2006	12/31/2011		No	Yes	Yes	NA	No	Yes		william.h.russell@census.gov	Level 3	
CM130105CT0024YA132306CT0009	COMMITTS/N extgenFixed-Price	Yes	1/2/2006	1/2/2006	12/31/2011		No	Yes	Yes	NA	No	Yes		william.h.russell@census.gov	Level 3	
CM130105CT0040YA132306CT0001	COMMITTS/N extgenFixed-Price	Yes	10/17/2005	10/17/2005	12/31/2014		No	Yes	Yes	NA	No	Yes		william.h.russell@census.gov	Level 3	
CM130105CT0028YA132306CT0017	COMMITTS/N extgenFixed-Price	Yes	8/25/2006	8/25/2006	1/20/2015		No	Yes	Yes	NA	No	Yes		william.h.russell@census.gov	Level 3	
BCYA1323-8-03781	Time and Materials	Yes	4/29/2008	4/29/2008	7/30/2011		No	Yes	Yes	NA	Yes	Yes		valeria.f.baker@census.gov	Level 3	
YA13208CNO048	Fixed Price	Yes	8/4/2008	8/4/2008	5/31/2013		No	Yes	Yes	NA	Yes	Yes		valeria.f.baker@census.gov	Level 3	

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

All contracts not requiring EVM are for maintenance of existing technology. Field Support System is not developing new technology, but is refreshing outdated technology with more current technology.

3. Do the contracts ensure Section 508 compliance? Yes

a. Explain why not or how this is being done? With a large selection of hardware types and sources, the Census Bureau determined that the best way to adhere to Section 508 (508) requirements was to acquire laptops with an operating system (OS) that is as compliant as possible. The Microsoft OS software installed on the laptops has features that essentially comply with 508 requirements. The laptops feature the CASIC authoring system; CASIC is a special purpose, internal use system for data collection and is exempt from the provisions of 508

4. Is there an acquisition plan which reflects the requirements of FAR Subpart 7.1 and has been approved in accordance with agency requirements? Yes

a. If "yes," what is the date? 7/24/2008

1. Is it Current? Yes

b. If "no," will an acquisition plan be developed?

1. If "no," briefly explain why:

Section D: Performance Information (All Capital Assets)

In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance measures (indicators) must be provided. These goals need to map to the gap in the agency's strategic goals and objectives this investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to the agency (e.g., improve efficiency by 60 percent, increase citizen participation by 300 percent a year to achieve an overall citizen participation rate of 75 percent by FY 2xxx, etc.). The goals must be clearly measurable investment outcomes, and if applicable, investment outputs. They do not include the completion date of the module, milestones, or investment, or general goals, such as, significant, better, improved that do not have a quantitative or qualitative measure.

Agencies must use the following table to report performance goals and measures for the major investment and use the Federal Enterprise Architecture (FEA) Performance Reference Model (PRM). Map all Measurement Indicators to the corresponding "Measurement Area" and "Measurement Grouping" identified in the PRM. There should be at least one Measurement Indicator for each of the four different Measurement Areas (for each fiscal year). The PRM is available at www.egov.gov. The table can be extended to include performance measures for years beyond the next President's Budget.

Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
2006	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Customer Results	Customer Benefit	Customer Satisfaction	Customer Satisfaction	Help desk tickets are resolved within Service Level Agreement timeframes 90% of the time	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time	92% of help desk tickets were resolved within the service level agreement time frames
2006	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Mission and Business Results	General Government (CrossAgency)	Central Records and Statistics Management	System Maintenance	System Maintenance is completed within scheduled window of time 90% of time	System Maintenance is completed within scheduled window of time 91% of time	92% of system maintenance was completed within scheduled window of time
2006	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Processes and Activities	Cycle Time and Timeliness	Timeliness	Timeliness	Data is delivered to sponsors by scheduled due date at least 92% of the time	Data is delivered to sponsors by scheduled due date 93% of the time	94% of data was delivered to sponsors by the scheduled due date.

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Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	public.							
2006	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Technology	Efficiency	System Response Time	Response time	Field Representatives can complete transmissions 91% of the time	Field Representatives can complete transmissions 92% of the time	Field Representatives completed transmissions 92.5% of the time
2007	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Customer Results	Customer Benefit	Customer Satisfaction	Customer Satisfaction	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time.	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time.	Help desk tickets were resolved within Service Level Agreement timeframes 99% of the time.
2007	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Mission and Business Results	General Government (CrossAgency)	Central Records and Statistics Management	System Maintenance	System Maintenance is completed within scheduled window of time 91% of time	System Maintenance is completed within scheduled window of time 91% of time	System Maintenance was completed within scheduled window of time 100% of time
2007	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Processes and Activities	Cycle Time and Timeliness	Timeliness	Timeliness	Data is delivered to sponsors by scheduled time frame 93% of the time	Data is delivered to sponsors by scheduled time frame 93% of the time	Data was delivered to sponsors by scheduled time frame 93% of the time
2007	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Technology	Efficiency	System Response Time	Response Time	Field Representatives can complete transmissions 85% of the time	Field Representatives can complete transmissions 85% of the time	Field Representatives can complete transmissions 89% of the time
2008	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Customer Results	Customer Benefit	Customer Satisfaction	% of help desk tickets resolved	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time.	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time	99 % of time, help desk tickets were resolved within Service Level Agreement timeframes.
2008	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Customer Results	Service Quality	Accuracy of Service or Product Delivered	The percentage of legacy software applications (instruments) successfully tested prior to feasibility test	No baseline established	75% of legacy continuing survey instruments are successfully tested prior to feasibility test	Due to the delay in the Laptop contract award. This process has not started yet. This will be completed during FY 2009.
2008	1.3 Enhance the supply of key economic and demographic data to support effective	Mission and Business Results	General Government (CrossAgency)	Central Records and Statistics Management	% System Maintenance completed on-time	System Maintenance is completed within scheduled window of time 91% of time	System Maintenance is completed within scheduled window 91% of time	92% of time, system maintenance was completed within scheduled window

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Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	decision-making of policy makers, businesses, and the American public.							
2008	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Mission and Business Results	Information and Technology Management	Information Management	Establish and document secure configuration baseline of Windows Vista operating system for laptops prior to feasibility test	No baseline established	Laptop secure configuration is documented and ready for GOLD Disk testing prior to feasibility test	Due to the delay in the Laptop contract award. This process has not started yet. This will be completed during FY 2009
2008	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Processes and Activities	Cycle Time and Timeliness	Timeliness	The percentage of laptops units for HQ prototyping and development/tes t are configured to specification and delivered on schedule.	No baseline established	90% of units are delivered on schedule.	93% of data was delivered to sponsors by the scheduled due date.
2008	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Processes and Activities	Cycle Time and Timeliness	Timeliness	% of data delivered to sponsors on time	Data is delivered to sponsors by scheduled time frame 93% of the time	Data is delivered to sponsors by scheduled time frame 93% of the time	Due to the delay in the Laptop contract award. This process has not started yet. This will be completed during FY 2009.
2008	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Technology	Efficiency	System Response Time	% of time Field Representatives can complete transmissions	Field Representatives can complete transmissions 85% of the time	Field Representatives can complete transmissions 85% of the time	89% of data was delivered to sponsors by the scheduled due date.
2009	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Customer Results	Customer Benefit	Customer Satisfaction	% Help Desk tickets resolved	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time.	Help desk tickets are resolved within Service Level Agreement timeframes 92% of the time	
2009	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Customer Results	Service Quality	Accuracy of Service or Product Delivered	The percentage of legacy software applications (instruments) successfully tested prior to feasibility test.	No baseline established	75% of legacy continuing survey instruments are successfully tested prior to feasibility test	
2009	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Mission and Business Results	General Government (CrossAgency)	Central Records and Statistics Management	% System Maintenance completed on time	System Maintenance is completed within scheduled window of time 91% of time	System Maintenance is completed within scheduled window of time 92% of time	
2009	1.3 Enhance the supply of key	Mission and Business Results	Information and Technology	Information Management	Establish and document secure	No baseline established	Laptop secure configuration is	

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Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.		Management		configuration baseline of Windows Vista operating system for laptops prior to feasibility test		documented and ready for GOLD Disk testing prior to feasibility test	
2009	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Processes and Activities	Cycle Time and Timeliness	Timeliness	The percentage of laptops units are configured to specification and delivered to the Regional Offices on schedule.	No baseline established	90% of units are delivered on schedule.	
2009	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Processes and Activities	Cycle Time and Timeliness	Timeliness	% data delivered to sponsors in time	Data is delivered to sponsors by scheduled time frame 93% of the time	Data is delivered to sponsors by scheduled time frame 93% of the time	
2009	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Technology	Efficiency	System Response Time	% of time Field Representatives can complete transmissions	Field Representatives can complete transmissions 85% of the time	Field Representatives can complete transmissions 85% of the time	
2010	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Customer Results	Customer Benefit	Customer Satisfaction	% Help Desk tickets resolved	Help desk tickets are resolved within Service Level Agreement timeframes 91% of the time.	Help desk tickets are resolved within Service Level Agreement timeframes 92% of the time.	
2010	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Mission and Business Results	General Government (CrossAgency)	Central Fiscal Operations	% System Maintenance completed on time	System Maintenance is completed within scheduled window of time 91% of time	System Maintenance is completed within scheduled window of time 92% of time	
2010	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Processes and Activities	Cycle Time and Timeliness	Timeliness	% data delivered to sponsors on time	Data is delivered to sponsors by scheduled time frame 93% of the time	Data is delivered to sponsors by scheduled time frame 93% of the time	
2010	1.3 Enhance the supply of key economic and demographic data to support effective decision-making of policy makers, businesses, and the American public.	Technology	Efficiency	System Response Time	% of time Field Representatives can complete transmissions	Field Representatives can complete transmissions 85% of the time	Field Representatives can complete transmissions 85% of the time	

Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	public.							

Section E: Security and Privacy (IT Capital Assets only)

8. Planning & Operational Systems - Privacy Table:					
(a) Name of System	(b) Is this a new system? (Y/N)	(c) Is there at least one Privacy Impact Assessment (PIA) which covers this system? (Y/N)	(d) Internet Link or Explanation	(e) Is a System of Records Notice (SORN) required for this system? (Y/N)	(f) Internet Link or Explanation
CEN 05 Field Support System	No	Yes	http://www.census.gov/po/pia/pias/Final_Field_Support_Systems_PIA.xls	No	This system not a Privacy Act system of records.
<p>Details for Text Options: Column (d): If yes to (c), provide the link(s) to the publicly posted PIA(s) with which this system is associated. If no to (c), provide an explanation why the PIA has not been publicly posted or why the PIA has not been conducted. Column (f): If yes to (e), provide the link(s) to where the current and up to date SORN(s) is published in the federal register. If no to (e), provide an explanation why the SORN has not been published or why there isn't a current and up to date SORN. Note: Working links must be provided to specific documents not general privacy websites. Non-working links will be considered as a blank field.</p>					

Section F: Enterprise Architecture (EA) (IT Capital Assets only)

In order to successfully address this area of the capital asset plan and business case, the investment must be included in the agency's EA and Capital Planning and Investment Control (CPIC) process and mapped to and supporting the FEA. The business case must demonstrate the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

1. Is this investment included in your agency's target enterprise architecture? Yes

a. If "no," please explain why?

2. Is this investment included in the agency's EA Transition Strategy? Yes

a. If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment. Field - Field Support Systems

b. If "no," please explain why?

3. Is this investment identified in a completed and approved segment architecture? No

a. If "yes," provide the six digit code corresponding to the agency segment architecture. The segment architecture codes are maintained by the agency Chief Architect. For detailed guidance regarding segment architecture codes, please refer to <http://www.egov.gov>. 153-000

4. Service Component Reference Model (SRM) Table:								
Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.egov.gov .								
Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs	Back Office Services	Asset / Materials Management	Asset Transfer, Allocation, and Maintenance			No Reuse	1

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4. Service Component Reference Model (SRM) Table: Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.egov.gov .								
Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
	and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.							
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Asset / Materials Management	Asset Transfer, Allocation, and Maintenance			No Reuse	1
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Asset / Materials Management	Computers / Automation Management			No Reuse	3
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Asset / Materials Management	Computers / Automation Management			No Reuse	2
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Asset / Materials Management	Computers / Automation Management			No Reuse	2

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4. Service Component Reference Model (SRM) Table: Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.egov.gov .								
Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Asset / Materials Management	Computers / Automation Management			No Reuse	1
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Data Management	Data Exchange			No Reuse	3
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Data Management	Loading and Archiving			No Reuse	2
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Back Office Services	Data Management	Loading and Archiving			No Reuse	2
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data	Back Office Services	Human Capital / Workforce Management	Resource Planning and Allocation			No Reuse	2

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4. Service Component Reference Model (SRM) Table: Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.egov.gov .								
Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
	collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.							
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Business Analytical Services	Reporting	Standardized / Canned			No Reuse	1
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Business Analytical Services	Reporting	Standardized / Canned			No Reuse	1
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Business Management Services	Management of Processes	Program / Project Management			No Reuse	3
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Business Management Services	Management of Processes	Program / Project Management	Program / Project Management		Internal	1

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4. Service Component Reference Model (SRM) Table: Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.egov.gov .								
Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
	Infrastructure for Field Headquarters and twelve Regional Offices.							
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Customer Services	Customer Relationship Management	Call Center Management	Call Center Management		Internal	1
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Customer Services	Customer Relationship Management	Surveys			No Reuse	65
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Digital Asset Services	Knowledge Management	Knowledge Capture			No Reuse	1
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Support Services	Forms Management	Forms Creation			No Reuse	3
Field Support Systems	This funding supports	Support Services	Forms Management	Forms Modification			No Reuse	4

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4. Service Component Reference Model (SRM) Table:
 Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to <http://www.egov.gov>.

Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
	developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.							
Field Support Systems	This funding supports developing, testing and maintaining automated systems for data collection, tracking and training for the critical current survey programs and for maintaining IT Infrastructure for Field Headquarters and twelve Regional Offices.	Support Services	Security Management	Cryptography			No Reuse	1

a. Use existing SRM Components or identify as "NEW". A "NEW" component is one not already identified as a service component in the FEA SRM.

b. A reused component is one being funded by another investment, but being used by this investment. Rather than answer yes or no, identify the reused service component funded by the other investment and identify the other investment using the Unique Project Identifier (UPI) code from the OMB Ex 300 or Ex 53 submission.

c. 'Internal' reuse is within an agency. For example, one agency within a department is reusing a service component provided by another agency within the same department. 'External' reuse is one agency within a department reusing a service component provided by another agency in another department. A good example of this is an E-Gov initiative service being reused by multiple organizations across the federal government.

d. Please provide the percentage of the BY requested funding amount used for each service component listed in the table. If external, provide the percentage of the BY requested funding amount transferred to another agency to pay for the service. The percentages in the column can, but are not required to, add up to 100%.

5. Technical Reference Model (TRM) Table:
 To demonstrate how this major IT investment aligns with the FEA Technical Reference Model (TRM), please list the Service Areas, Categories, Standards, and Service Specifications supporting this IT investment.

FEA SRM Component (a)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard	Service Specification (b) (i.e., vendor and product name)
Forms Creation	Component Framework	Business Logic	Platform Dependent Technologies	BLAISE
Program / Project Management	Component Framework	Business Logic	Platform Dependent Technologies	PCVS
Program / Project Management	Component Framework	Business Logic	Platform Dependent Technologies	Project Management Repository
Call Center Management	Component Framework	Business Logic	Platform Dependent Technologies	Remedy
Computers / Automation Management	Component Framework	Business Logic	Platform Dependent Technologies	Solaris
Computers / Automation Management	Component Framework	Business Logic	Platform Dependent Technologies	Visual Basic
Forms Modification	Component Framework	Business Logic	Platform Independent Technologies	CASES
Knowledge Capture	Component Framework	Business Logic	Platform Independent Technologies	EJB/WSRP
Loading and Archiving	Component Framework	Data Interchange	Data Exchange	C++ Scripts
Loading and Archiving	Component Framework	Data Interchange	Data Exchange	Stored Procedures

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5. Technical Reference Model (TRM) Table:				
To demonstrate how this major IT investment aligns with the FEA Technical Reference Model (TRM), please list the Service Areas, Categories, Standards, and Service Specifications supporting this IT investment.				
FEA SRM Component (a)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard	Service Specification (b) (i.e., vendor and product name)
Data Exchange	Component Framework	Data Interchange	Data Exchange	XcelleNet
Asset Transfer, Allocation, and Maintenance	Component Framework	Data Interchange	Data Exchange	XML
Computers / Automation Management	Component Framework	Data Management	Database Connectivity	Java Database Connectivity (JDBC)
Resource Planning and Allocation	Component Framework	Data Management	Database Connectivity	Java Database Connectivity (JDBC)
Asset Transfer, Allocation, and Maintenance	Component Framework	Data Management	Database Connectivity	Stored Procedures
Resource Planning and Allocation	Component Framework	Security	Certificates / Digital Signatures	Public Key Infrastructure (PKI)
Cryptography	Component Framework	Security	Supporting Security Services	Safeboot
Computers / Automation Management	Service Access and Delivery	Access Channels	Other Electronic Channels	Operating System
Asset Transfer, Allocation, and Maintenance	Service Access and Delivery	Access Channels	Other Electronic Channels	Storage Area Network (SAN)
Asset Transfer, Allocation, and Maintenance	Service Access and Delivery	Access Channels	Other Electronic Channels	System to System
Data Exchange	Service Access and Delivery	Access Channels	Other Electronic Channels	System to System
Loading and Archiving	Service Access and Delivery	Access Channels	Other Electronic Channels	System to System
Computers / Automation Management	Service Access and Delivery	Access Channels	Web Browser	Internet Explorer
Call Center Management	Service Access and Delivery	Delivery Channels	Intranet	Census Intranet
Forms Creation	Service Access and Delivery	Delivery Channels	Intranet	Census Intranet
Forms Modification	Service Access and Delivery	Delivery Channels	Intranet	Census Intranet
Program / Project Management	Service Access and Delivery	Delivery Channels	Intranet	Census Intranet
Resource Planning and Allocation	Service Access and Delivery	Service Requirements	Legislative / Compliance	Entrust
Cryptography	Service Access and Delivery	Service Requirements	Legislative / Compliance	Security
Resource Planning and Allocation	Service Access and Delivery	Service Transport	Supporting Network Services	LDAP
Program / Project Management	Service Interface and Integration	Integration	Enterprise Application Integration	Project Management Repository
Call Center Management	Service Interface and Integration	Integration	Enterprise Application Integration	Remedy
Asset Transfer, Allocation, and Maintenance	Service Interface and Integration	Integration	Middleware	Database Access
Computers / Automation Management	Service Interface and Integration	Integration	Middleware	Database Access
Loading and Archiving	Service Interface and Integration	Integration	Middleware	Database Access
Standardized / Canned	Service Interface and Integration	Integration	Middleware	Database Access
Standardized / Canned	Service Interface and Integration	Integration	Middleware	Database Access
Data Exchange	Service Interface and Integration	Integration	Middleware	Remote File Transfer
Asset Transfer, Allocation, and Maintenance	Service Interface and Integration	Interface	Service Description / Interface	API
Loading and Archiving	Service Interface and Integration	Interface	Service Description / Interface	API
Asset Transfer, Allocation, and Maintenance	Service Platform and Infrastructure	Database / Storage	Database	Oracle
Loading and Archiving	Service Platform and Infrastructure	Database / Storage	Database	Oracle
Asset Transfer, Allocation, and Maintenance	Service Platform and Infrastructure	Database / Storage	Storage	Hitachi
Loading and Archiving	Service Platform and Infrastructure	Database / Storage	Storage	Storage Area Network (SAN)
Forms Creation	Service Platform and Infrastructure	Delivery Servers	Application Servers	BLAISE
Resource Planning and Allocation	Service Platform and Infrastructure	Delivery Servers	Application Servers	Encryption
Data Exchange	Service Platform and Infrastructure	Delivery Servers	Application Servers	XcelleNet
Program / Project Management	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	Blade Server (IBM)
Surveys	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	Dell D400
Call Center Management	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	Sun

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5. Technical Reference Model (TRM) Table:				
To demonstrate how this major IT investment aligns with the FEA Technical Reference Model (TRM), please list the Service Areas, Categories, Standards, and Service Specifications supporting this IT investment.				
FEA SRM Component (a)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard	Service Specification (b) (i.e., vendor and product name)
Program / Project Management	Service Platform and Infrastructure	Software Engineering	Software Configuration Management	Version Management
Computers / Automation Management	Service Platform and Infrastructure	Support Platforms	Dependent Platform	Solaris OS
Cryptography	Service Platform and Infrastructure	Support Platforms	Dependent Platform	Windows
Computers / Automation Management	Service Platform and Infrastructure	Support Platforms	Dependent Platform	Windows 2000
Forms Modification	Service Platform and Infrastructure	Support Platforms	Independent Platform	CASES
Computers / Automation Management	Service Platform and Infrastructure	Support Platforms	Independent Platform	J2EE
Resource Planning and Allocation	Service Platform and Infrastructure	Support Platforms	Independent Platform	J2EE
Program / Project Management	Service Platform and Infrastructure	Support Platforms	Independent Platform	Linux Redhat

a. Service Components identified in the previous question should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications

b. In the Service Specification field, agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.

6. Will the application leverage existing components and/or applications across the Government (i.e., USA.gov, Pay.Gov, etc)? Yes

a. If "yes," please describe.

The Field Support System will leverage the outputs and provide inputs to the integrated, computer-based Geographic Support System (GSS) including the MAF/TIGER database. The FSS will use data from the MAF/TIGER system to allow field staff to maintain an updated inventory of housing units throughout the United States.

Exhibit 300: Part III: For "Operation and Maintenance" investments ONLY (Steady State)**Section A: Risk Management (All Capital Assets)**

Part III should be completed only for investments identified as "Operation and Maintenance" (Steady State) in response to Question 6 in Part I, Section A above.

You should have performed a risk assessment during the early planning and initial concept phase of this investment's life-cycle, developed a risk-adjusted life-cycle cost estimate and a plan to eliminate, mitigate or manage risk, and be actively managing risk throughout the investment's life-cycle.

1. Does the investment have a Risk Management Plan? Yes
 - a. If "yes," what is the date of the plan? 1/30/2008
 - b. Has the Risk Management Plan been significantly changed since last year's submission to OMB? No
 - c. If "yes," describe any significant changes:

2. If there currently is no plan, will a plan be developed?
 - a. If "yes," what is the planned completion date?
 - b. If "no," what is the strategy for managing the risks?

Section B: Cost and Schedule Performance (All Capital Assets)

1. Was an operational analysis conducted? Yes
 - a. If "yes," provide the date the analysis was completed. 12/31/2008
 - b. If "yes," what were the results?

The cumulative cost variance for this project is \$1,570,290/3.30% and the schedule variance is (\$4,617,734)/(8.86%). The FSS staff is taking a larger role in Census Coverage Measurement in support of the 2010 Decennial Census. As a result, some of the resources, previously dedicated to the FSS were re-directed to that program. This has resulted in a larger than expected schedule variance in the FSS. This also delayed the release of the laptop technology refreshment contract award, which was to occur in May 2008, and has since been delayed until September 2008. The three performance goals related to the laptop contract award that were to be accomplished in 2008 have been moved to 2009 to align with the new anticipated award date of the contract. In FY 2008, FSS exceeded its performance goal by resolving help desk tickets within Service Level Agreement timeframes 99% of the time. FSS exceeded its second performance goal by completing System Maintenance within the scheduled window of time 100% of the time. FSS met its third performance goal by delivering data to sponsors by the scheduled due date 93% of the time. FSS also exceeded its fourth performance goal to have Field Representatives complete transmissions 89% of the time.

In FY 2009 FSS will accomplish three additional goals (as a result of the laptop procurement delay): FSS will successfully test 75% of legacy continuing survey instruments prior to the feasibility test. FSS also plans to document laptop secure configuration and be ready for GOLD Disk testing prior to feasibility testing and they will deliver 90% of their units on schedule.

The FSS is still meeting the needs of the customers/stakeholders and the Census Bureau. The investment will continue. The FSS project manager is required to submit yearly Operational Analysis (OA) reports. The OA report consists of reviewing each project's schedule, costs, and performance goals, earned value performance data, and risks to determine if the project is performing as planned. For projects that are outside of the acceptable variance level, the Census Information Technology Governing Board (ITGB) and the project managers work together to develop measures to correct the variance.

- c. If "no," please explain why it was not conducted and if there are any plans to conduct operational analysis in the future:

2. Complete the following table to compare actual cost performance against the planned cost performance baseline. Milestones reported may include specific individual scheduled preventative and predictable corrective maintenance activities, or may be the total of planned annual operation and maintenance efforts).

- a. What costs are included in the reported Cost/Schedule Performance information (Government Only/Contractor Only/Both)? Contractor and Government

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2.b Comparison of Plan vs. Actual Performance Table							
Milestone Number	Description of Milestone	Planned		Actual		Variance	
		Completion Date (mm/dd/yyyy)	Total Cost(\$M)	Completion Date (mm/dd/yyyy)	Total Cost(\$M)	Schedule (# days)	Cost(\$M)
01	Maintenance and Technology Refreshment	9/30/2005	\$1.400000	9/30/2005	\$3.167000	0	-\$1.767000
02	Systems Technical Support	9/30/2005	\$10.520000	9/30/2005	\$7.357000	0	\$3.163000
03	Maintenance of Hardware and Software	9/30/2006	\$1.500000	9/30/2006	\$1.316037	0	\$0.183963
04	Technology Refreshment	9/30/2006	\$1.800000	9/30/2006	\$0.329141	0	\$1.470859
05	Systems Technical Support	9/30/2006	\$6.900000	9/30/2006	\$6.928104	0	-\$0.028104
06	Maintenance of Hardware and Software	9/30/2007	\$1.340000	9/30/2007	\$1.329000	0	\$0.011000
07	Technology Refreshment	9/30/2007	\$1.010000	9/30/2007	\$1.053000	0	-\$0.043000
08	Systems Technical Support	9/30/2007	\$8.500000	9/30/2007	\$7.800000	0	\$0.700000
09	Collect, process, and publish data from 100+ surveys as scheduled	9/30/2009	\$31.585000		\$6.043088		\$25.541912
09	Maintenance of Hardware and Software	9/30/2008	\$2.500000	9/30/2008	\$1.984101	0	\$0.515899
10	Begin releasing data products from key Censuses.	9/30/2009	\$32.356000		\$8.542690		\$23.813310
10	Technology Refreshment	9/30/2008	\$1.500000	9/30/2008	\$1.271386	0	\$0.228614
11	Systems Technical Support	9/30/2008	\$9.999000	9/30/2008	\$8.001963	0	\$1.997037
12	Maintenance of Hardware and Software	9/30/2009	\$4.000000		\$2.147531		\$1.852469
13	Technology Refreshment	9/30/2009	\$25.000000		\$1.327707		\$23.672293
14	Systems Technical Support	9/30/2009	\$11.618000		\$2.024594		\$9.593406
15	Maintenance of Hardware and Software	9/30/2010	\$3.000000				
16	Technology Refreshment	9/30/2010	\$1.000000				
17	Systems Technical Support	9/30/2010	\$10.926000				